



To: Our Valued Customers

Re: An Update for Our Customers regarding Coronavirus (Covid-19)

Date: 5/7/20

We would like to thank all of our customers for their understanding, patience, and cooperation during recent weeks. Based on guidance from state and federal officials; Wayne Electric will begin again providing residential in home service. We will start the process of scheduling this work on May 14th.

Wayne Electric is committed to providing exceptional electrical service while treating safety as our highest priority. It is our hope to designate a couple of crews to accomplish the task of catching up our residential back log. These crews will be equipped with hand sanitizer, shoe covers, gloves, and masks.

In addition to the use of PPE, Wayne Electric has also implemented the following procedures:

- All employees have their body temperatures taken before beginning work.
- All employees must wash hands for 20 seconds upon entering the building.
- Non-employee visitors are not allowed within the building.
- Anyone or anyone's family member who is experiencing 2 of the 3 Covid-19 symptoms is to notify management immediately. Those employees are evaluated for 24-48 hours.
- Our facilities, office, shop, and restrooms are cleaned daily.
- Employees have been issued hand sanitizer, with refills available.

Again, we thank all of our customers for their patience and understanding as we work through this unprecedented time. We are striving to be Smart – Safe – Steady, and of help to you.

Jason T. Pate III
Wayne Electric Company Inc.
919-735-1847

Serving Since 1954